

# MOHAMED ELSABAN

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## PROFESSIONAL SUMMARY

Driven Computer Science student with a passion for Cybersecurity, skilled in programming (Java, Python), and data analysis. Fluent in English, Arabic and beginner in German, with experience in customer service and a strong background in team sports. Committed to leveraging technical expertise and interpersonal skills in a dynamic work environment.

## SKILLS

- Communication skills include fluency in both English, Arabic and beginner-level in German.
- Ability to plan out tasks effectively, analyze and manage data.
- Computer skills such as MS Office, Java and Python.
- Strong problem solving.

## EXPERIENCE

- **CUSTOMER SERVICE REPRESENTATIVE** Teleperformance EG  
Giza, CAIRO April 2021 - October 2022
  - Managed and resolved subscription-related issues, ensuring customer satisfaction.
- **PERSONAL SHOPPER** Carrefour Egypt  
Cairo August 2020 - September 2022
  - Assisted customers with personalized shopping services, enhancing their retail experience.

## EDUCATION

- **COMPUTER SCIENCE HONORS IN CYBER SECURITY CANDIDATE**  
Carleton University, Ottawa Expected graduation April 2028

## CERTIFICATIONS

- Karate Olympics Qualifier
- Karate Black Belt
- Proficient English Speaker 2023

## REFERENCES

References available upon request

## VOLUNTEER EXPERIENCE

- **INTERPRETER** Tarjimly  
ON September 2023 - Present

Volunteered as an English-Arabic interpreter, aiding 104 refugees with translation services to facilitate their integration and access to essential services.